

South Coast Hospice & Palliative Care Services
Updated Response to COVID-19 and Operations Status
March 23, 2020

South Coast Hospice continues to provide quality care for our patients and their families and finding ways to be of service to the community.

In response to the Governor's order for nonessential businesses to close, we have temporarily closed the South Coast Hospice Thrift Store. We will also cease accepting donations until it is safe to resume. We had planned to do so over the weekend when it became clear many people were not adhering to the social distancing recommendations. Our community and staff are very important to us and we hope to have all of them return when we reopen.

The Pay It Forward program will continue. Member non-profits and agencies can contact us at our office at 541-269-2986 or sch@schospice.org to submit requests for needed items. We are currently working on a request from the Devereaux Center for blankets, coats, rain jackets, sleeping bags, and hygiene items. Organizations who have not signed up yet for the program can contact us for the simple form to fill out and submit.

We will have very limited staff in the Thrift Store to provide security, work on projects and fulfill the needs of the Pay It Forward organizations.

As the Thrift Store provides 17% of our revenue for patient care services, we are currently seeking financial donations to help us through this crisis. Please contact Doreen at 541-269-2986 or d.kelly@schospice.org if you are able to help. At this time we are experiencing an increase in patient referrals and plan to continue to provide care and support to some of our most vulnerable community members.

Our care team staff will make home visits as necessary to limit exposure and will be available by phone 24/7. When visiting, our team members will enter homes wearing eye protection, masks, and gloves to prevent the spread of any virus to our patients. Our staff have been instructed to not report to work if they have symptoms of any illness. South Coast Hospice is monitoring reports from the Oregon Health Authority, Coos Health and Wellness, and the CDC for the latest information and following all state and federal guidelines regarding COVID-19.

We have canceled all bereavement and support groups, trainings, events, and classes until it is safe to resume. Those in need of bereavement or grief support can call our office at 541-269-2986 and ask for Mia.

Thank you for understanding and working with us to help our patients, their families, and the community during this difficult time.